

W-02113A 07-0551



0000090836

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**ORIGINAL**

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 73198

Date: 11/21/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Henry J

Leger

Account Name:

Henry J Leger

Home:

Street:

n/a

Work: (000) 000-0000

City:

Fountain Hills

CBR:

State:

AZ

Zip: 85268

is: E-Mail

Utility Company:

Chaparral City Water Company

Division:

Water

Contact Name:

Robert Hanford

Contact Phone:

Nature of Complaint:

11/8/2008

Henry J. Leger

Fountain Hill, AZ 85268

Docket you wish to comment on: W-02113A-07-0551

Case or Utility Name: Chaparral City Water Company

Position on Docket: Con

I strongly oppose the proposed rate hike that Chaparral Water Company is requesting. I believe the amount of the rate hike is unreasonable and will have an adverse effect on the residents of Fountain Hills, Commerce within the town and town operations.

Respectfully,

Henry J. Leger

\*End of Complaint\*

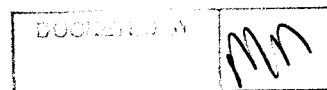
Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

11/21/2008



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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11/21/08

Good morning Mr. Leger,

Re: Chaparral City Water Company

November 21, 2008

Your letter regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua  
Arizona Corporation Commission  
Utilities Division  
Consumer Services Division  
\*End of Comments\*

**Date Completed:** 11/21/2008

**Opinion No. 2008 - 73198**

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W-02113A-07-0551

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2008 - 73197

**Date:** 11/21/2008

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:** William      **Last:** Dunbar

**Account Name:** William Dunbar

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Fountain Hills

**CBR:** [REDACTED]

**State:** AZ      **Zip:** 85268

**is:** E-Mail

**Utility Company:** Chaparral City Water Company

**Division:** Water

**Contact Name:** Robert Hanford

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

11/21/2008 Docket Number: W-02113A-07-0551

William Dunbar  
[REDACTED]  
[REDACTED]  
[REDACTED]

Docket you wish to comment on: Water  
Case or Utility Name: Chaparral City Water Company  
Docket Number: W-02113A-07-0551  
Position on Docket: Con

30% is an excessive increase. Is there any other way to cut costs? Would reducing water usage be another way to cut cost?

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

11/21/08

Your letter regarding the Chaparral City Water Company Chaparral City Water Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

The concerns raised in letters received from customers will assist the Commission in the investigation and

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

\*End of Comments\*

**Date Completed:** 11/21/2008

**Opinion No.** 2008 - 73197

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W 02113A-07-0551

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 73333

Date: 11/25/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Richard L.

Moon

Account Name:

Richard L. Moon

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Fountain Hills

CBR:

State:

AZ

Zip: 85268

is:

Utility Company:

Chaparral City Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

From: [REDACTED]

Sent: Monday, November 24, 2008 8:39 PM

To: Bradley Morton

Subject: Docket #WO2113A-07-0551

Position on Chaparral City Water Company Rate Increase: Con

Let's see, the housing market is in the tank, foreclosures are at record levels, our 401K's have become 201K's, unemployment is high, and the economy is on the brink of recession.

Gee, would this be a good time to hit the already suffering consumers with a massive rate increase (37.5%) on an essential commodity like water?

They have got to be kidding. I know there is never a good time for a rate increase, but I can't think of a worse time than now.

Please refuse their request.

Richard L. Moon

Fountain Hills, AZ 85268

\*End of Complaint\*

Utilities' Response: